

# Top 5 Network Device Incidents You Need Visibility Into

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# #1: Configuration Changes

You need to stay on top of all changes to the configuration of your network devices, such as their protocols, ports and connection limits, since any unauthorized or improper modification could lead to connectivity issues — including the entire network becoming unreachable. You also need to know quickly if someone modifies a Group Policy or creates a new user, since that could be a sign of an insider attack or privilege abuse. Netwrix Auditor tracks both successful and failed configuration changes, enabling you to easily answer questions like these:

- ✓ Who erased the configuration of a particular network appliance?
- ✓ What specific settings were changed in the firewall?
- ✓ Which IP address was the reload command initiated from?
- ✓ When was the router password reset?

← Search
WHO
ACTION
WHAT
WHEN
WHERE
Tools

Data source "Network Devices" x
Object type "Configuration" x "User" x
Action "Modified" x "Removed" x "Added" x

Open in new window
SEARCH
Advanced mode

| Who          | Object type   | Action   | What         | Where        | When                 | Details   |
|--------------|---------------|----------|--------------|--------------|----------------------|---|
| John Morales | Configuration | Removed  | 172.28.9.220 | 172.28.9.220 | 9/03/2018 9:31:29 AM | <b>Activity record details</b><br>Data source: Network Devices<br>Monitoring plan: CISCO ASA Visibility Plan<br>Item: 172.28.0.0 – 172.28.254.254 (IP range)<br>Workstation: 1.0.0.15<br>Details: Action name: Write erase<br>Received from: 172.28.9.220<br>Priority: 187<br>Severity: 5 (Notice)<br>Source: ASA<br>Facility: 23 (Local use 7) |
| Michael Gold | User          | Modified | Role         | 172.28.9.220 | 9/03/2018 9:29:31 AM |   |
| Michael Gold | User          | Added    | John Morales | 172.28.9.220 | 9/3/2018 9:01:08 AM  |   |

## #2: Repeated Failed Logon Attempts

It is critical to monitor successful logons to network devices to make sure that they are fully authorized. However, you also need to watch for multiple failed logon attempts, which could indicate that someone is trying to brute-force administrative credentials. If attackers get access to your network device, they'll be able to gain control over your network traffic and steal sensitive data. Netwrix Auditor tracks both successful and failed logon attempts, helping you promptly detect potential brute-force attacks and quickly answer questions like these:

- ✓ Who exceeded the maximum number of consecutive authentication failures?
- ✓ What was the cause of each failed logon?
- ✓ Which IP address was the connection made from?
- ✓ How many logons were attempted?
- ✓ When was each failed authentication request made?
- ✓ What device was the user trying to log on to?

The screenshot shows the Netwrix Auditor interface with search filters applied: Data source: "Network Devices", Object type: "Logon", and Action: "Failed logon". The results table shows three entries for user Mitch Anderson, all with the action "Failed Logon" and workstation "1.2.0.10". The details pane on the right shows "Activity record details" for the first entry, including monitoring plan, item, workstation, and action details.

| Who            | Object type | Action       | What                           | Where        | When                  | Details   |
|----------------|-------------|--------------|--------------------------------|--------------|-----------------------|---|
| Mitch Anderson | Logon       | Failed Logon | management: 66.249.79.96/https | 66.249.79.96 | 9/07/2018 1:01:17 PM  | <b>Activity record details</b><br>Data source: Network Devices<br>Monitoring plan: CISCO ASA Visibility Plan<br>Item: 188.243.82.1 – 188.243.82.254 (IP range)<br>Workstation: 1.2.0.10<br>Details: Action name: Login failed<br>Received from: 66.249.79.9<br>Priority: 187<br>Severity: 7 (Notice)<br>Source: ASA<br>Facility: 20 (Local use 4) |
| Mitch Anderson | Logon       | Failed Logon | management: 66.249.79.96/https | 66.249.79.96 | 9/07/2018 01:01:00 AM |   |
| Mitch Anderson | Logon       | Failed Logon | management: 66.249.79.96/https | 66.249.79.96 | 9/07/2018 01:00:38 AM |   |

# #3: VPN Logon Attempts

Administrators rarely have to log into network devices remotely, so it is important to keep track of each VPN logon attempt. Moreover, even an authorized device with a secure connection to the corporate network can be hacked and used to gain access to sensitive files. Netwrix Auditor helps you monitor both successful and failed VPN attempts to log on to your network devices and answer questions like the following:

- ✓ Who tried to access network devices over a VPN?
- ✓ Which IP address was the authentication attempt made from?
- ✓ What was the cause of each failed VPN logon?
- ✓ When was each VPN logon attempt initiated?
- ✓ What device was the user attempting to log on to?

← Search
WHO
ACTION
WHAT
WHEN
WHERE
Tools

Data source "Network Devices" x
Object type "Authentication" x

Open in new window
SEARCH
Advanced mode

| Who           | Object type    | Action  | What                       | Where        | When                  | Details   |
|---------------|----------------|---|----------------------------|--------------|-----------------------|---|
| Nancy Andrews | Authentication | <span style="color: green;">■</span> Successful Logon | 172.28.9.220               | 172.28.9.220 | 9/06/2018 7:11:21 PM  | <b>Activity record details</b><br>Data source: Network Devices<br>Monitoring plan: CISCO IOS Visibility Plan<br>Item: 172.28.0.0 – 172.28.254.254 (IP range)<br>Details: Action name: User authentication succeeded<br>Received from: 172.28.9.220<br>Priority: 189<br>Severity: 5 (Notice)<br>Parser name: Cisco IOS: VPN logons<br>Facility: 23 (Local use 7)<br>Destination: 44.55.67.88 |
| Nancy Andrews | Authentication | <span style="color: red;">■</span> Failed Logon       | Internal: 172.19.36.85/ssh | 172.28.9.220 | 9/06/2018 7:11:00 AM  |   |
| Nancy Andrews | Authentication | <span style="color: green;">■</span> Successful Logon | 172.15.4.110               | 172.15.4.110 | 9/06/2018 07:10:15 AM |   |

# #4: Hardware Malfunctions

In addition to tracking changes to the configuration of your network devices, you should also keep a close eye on the state of your hardware. If a network device encounters environmental or power conditions that violate its specifications, it can overheat, suffer ventilation failures or lose power, which lead to underperformance or even complete shutdown of your network. Netwrix Auditor monitors and alerts on critical hardware failures and helps you answer questions like these:

- ✓ What actions happened before the network device shutdown?
- ✓ Which part of the network device got damaged?
- ✓ When did the temperature reach critical level?

← Search
WHO
ACTION
WHAT
WHEN
WHERE
Tools

Data source "Network Devices" ×
 Object type "RAM" × "CPU" × "Environment" ×
 Action "Modified" ×

Open in new window
SEARCH
Advanced mode

| Who                                   | Object type | Action   | What         | Where        | When                     | Details  |
|---------------------------------------|-------------|----------|--------------|--------------|--------------------------|--|
| system                                | CPU         | Modified | 172.28.9.220 | 172.28.9.220 | 9/05/2018<br>11:31:29 AM | <b>Activity record details</b><br>Data source: Network Devices<br>Monitoring plan: CISCO ASA Visibility Plan<br>Item: 172.28.0.0 – 172.28.254.254 (IP range)<br>Workstation: 1.0.0.15<br>Details: Action name: Critical CPU temperature<br>Received from: 172.28.9.220<br>Priority: 187<br>Source: ASA<br>Facility: 39 (Local use 9) |
| Action name: Critical CPU temperature |             |          |              |              |                          |  |
| system                                | Environment | Modified | 172.28.9.220 | 172.28.9.220 | 8/17/2018<br>11:29:31 AM |  |
| Action name: Power supply failure     |             |          |              |              |                          |  |
| system                                | Environment | Modified | 172.28.9.220 | 172.28.9.220 | 8/2/2018<br>10:01:08 AM  |  |
| Action name: Cooling fan failure      |             |          |              |              |                          |  |

# #5: Scanning Threats

Subnet scanning and host scanning are not inherently hostile processes for learning about a network's structure and behavior, but attackers often use them to conduct reconnaissance before trying to breach a network and steal sensitive data. Netwrix Auditor tracks these actions and helps you investigate potential incidents by answering questions such as:

- ✓ Which host and subnet were scanned?
- ✓ When was each scanning attempt performed?
- ✓ Which IP address was the scanning initiated from?
- ✓ How many scanning attempts were made from each IP address?

The screenshot shows the Netwrix Auditor search interface. At the top, there are navigation icons for WHO, ACTION, WHAT, WHEN, and WHERE, along with a 'Tools' menu. Below these is a search filter bar with the following criteria: Data source: "Network Devices", Object type: "Subnet" and "Host", and Action: "Read". A 'SEARCH' button and 'Advanced mode' toggle are also present.

| Who    | Object type | Action | What      | Where        | When                  | Details   |
|--------|-------------|--------|-----------|--------------|-----------------------|---|
| system | Subnet      | Read   | 100.0.0.0 | 172.28.9.220 | 9/03/2018 11:24:58 AM | <b>Activity record details</b><br>Data source: Network Devices<br>Monitoring plan: CISCO ASA Visibility Plan<br>Item: 172.28.0.0 – 172.28.254.254 (IP range)<br>Details: Action name: Subnet scanning detected<br>Received from: 172.28.9.220<br>Total: 2028<br>Burst: 200<br>Priority: 166<br>Average: 3 |
| system | Subnet      | Read   | 100.0.0.0 | 172.28.9.220 | 9/03/2018 11:24:51 AM |   |
| system | Host        | Read   | 175.0.0.1 | 172.28.9.220 | 9/03/2018 11:24:47 AM |   |

# About Netwrix Corporation

Netwrix Corporation is a software company focused exclusively on providing IT security and operations teams with pervasive visibility into user behavior, system configurations and data sensitivity across hybrid IT infrastructures to protect data regardless of its location. Over 9,000 organizations worldwide rely on Netwrix to detect and proactively mitigate data security threats, pass compliance audits with less effort and expense, and increase the productivity of their IT teams. Founded in 2006, Netwrix has earned more than 140 industry awards and been named to both the Inc. 5000 and Deloitte Technology Fast 500 lists of the fastest growing companies in the U.S.

Netwrix Auditor is a visibility platform for user behavior analysis and risk mitigation that enables control over changes, configurations and access in hybrid IT environments to protect data regardless of its location. The platform provides security intelligence to identify security holes, detect anomalies in user behavior and investigate threat patterns in time to prevent real damage.

Netwrix Auditor includes applications for Active Directory, Azure AD, Exchange, Office 365, Windows file servers, Dell data storage devices, NetApp filer appliances, SharePoint, Oracle Database, SQL Server, VMware, Windows Server and Network Devices. Empowered with a RESTful API and user activity video recording, the platform delivers visibility and control across all of your on-premises and cloud-based IT systems in a unified way.

For more information, visit [www.netwrix.com](http://www.netwrix.com).



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## Cloud Deployment

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